

Welcome to your new Sky+HD box

An amazing piece of kit that offers you:

- All the functionality of Sky+
- A choice of over 50 HD channels, depending on your Sky TV subscription
- Up to 60 hours of HD storage
- Follow this guide to find out more about your Sky+HD box

3 Your Sky+HD remote

sets your remote to control your Sky+HD box



sets your remote to control your TV



shows Box Office programmes



shows TV and radio listings



turns your TV's sound on and off



changes your TV's volume



show what's on other channels
or highlight on screen options



switches to text mode



pauses a recording or live TV



plays a recording



rewinds a recording or live TV



records a programme



turns your Sky+HD box on, to standby or off and
turns your TV on and off



gives options including subtitles, favourite
channels and turning off the mini TV



provides interactive services



tells you more about a programme



changes channel or goes up/down a page



confirms a menu option



jumps back to the last page or to the previous
level in Sky Guide screens



turns on subtitles/audio description or shows
help on using Sky Guide



fast forwards a recording



stops playback of a recording



select on screen options



enter channel numbers or select menu options



press before entering a radio channel number

3 Your Sky+HD remote and your TV

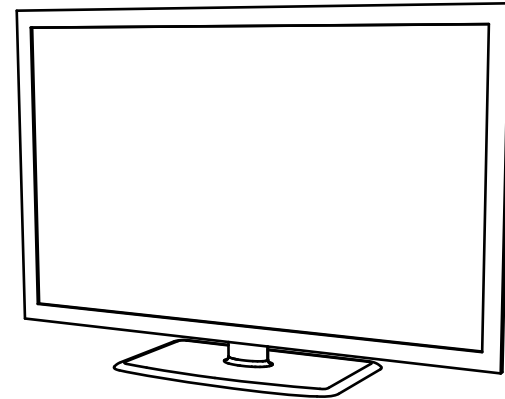
Your Sky+HD remote can work with both your Sky+HD box and your TV.

Press **tv** on the remote to switch control from the Sky+HD box to the TV.

Press **Sky** to go back to controlling the Sky+HD box.

The Sky installer should have already set up the remote for you. If you change your TV, you need to reset the remote to work with your new TV.

See **Setting up and resetting your remote (page 77)** for details.



4 Changing the volume

Use the remote's vol +/- button to change the volume of your TV. You can turn the vol altogether by pressing the **mute** button.

5 Changing channels

To go through the channels one at a time, press the **channel +/-** button on your remote and wait for the channel to change. If you know a channel's number you can enter it on the remote to jump straight to that channel. For example, enter the sequence **5-0-1** for Sky News.

Use the **mute** or **vol +/-** button for volume control

Change channels one at a time with **ch +/-**


Or by channel number with the number buttons



21 Setting up and resetting your remote

If you leave empty batteries in your remote for too long, you may need to reset it to work with your TV.


If this has happened, or for any other reason the remote doesn't work with your TV, follow these steps carefully:

- 1 Look up your TV's brand and code in the list on the right. If you can't find it here, see **Alternative Set Up (page 78)**.
- 2 Turn your TV and Sky+HD box on and press **tv** on your remote control.
- 3 Hold down **select** and the  **red** button together until the red light on your remote blinks twice (this is after about two seconds).
- 4 Press **tv** again.
- 5 Key in your TV's brand code. The light on your remote blinks twice.
- 6 Press **standby** on your remote. If your TV switches off, press **select**. The light on your remote should blink twice. If your TV does not switch off, press **tv**, then press **standby**. Repeat the sequence of pressing **tv** then **standby** until the TV switches off, then press **select**. If the light blinks three times, your remote has checked all the possible settings for the code you used. Check you have the right code and start again at step 1.
- 7 Turn your TV back on and press the **tv guide** button on your remote. The **TV Guide** screen appears, meaning the remote settings have been reset.

Brand	Code	Brand	Code
Aiwa	0406	Metz	0491
Akai	0098	Minoka	0921
Akura	0042	Mitsubishi	0150
Alba	0043	NEC	0170
Amstrad	0063	NEI	0514
Baird	0117	Nikkai	0528
Bang & Olufsen	0118	Nokia	0536
BPL	0115	Nordmende	0537
Beko	0125	Orion	0549
Beon	0899	Panasonic	0051
Brionvega	0147	Philips	0081
Bush	0157	Pioneer	0166
Crown	0225	Proline	0592
Daewoo	0092	Protech	0595
Decca	0244	Pye	0600
Dual	0257	Relisys	2214
Epson	2108	Roadstar	0625
Ferguson	0293	Saba	0645
Fidelity	0294	Saisho	0649
Finlandia	0296	Salora	0651
Finlux	0297	Samsung	0060
Fisher	0154	Sanyo	0159
Fujitsu	0313	Schneider	0665
Funai	0179	Seleco	0672
Genexxa	0330	Sharp	0093
LG (Goldstar)	0056	Siemens	0680
Goodmans	0335	Sony	0000
Granada	0340	Soundwave	0702
Grundig	0345	Tandy	0741
Harwood	0361	Tatung	0049
Hinari	0365	Technics	0250
Hitachi	0145	Techwood	0750
Hyundai	1206	Telefunken	0757
InFocus	0995	Thomson	0771
ITT	0384	Thorn	0772
JVC	0053	Thorn-Ferguson	0936
Loewe	0442	Toshiba	0156
Matsui	0477	Wharfedale	1535
Memorex	0037		


22 If the set up didn't work

If you followed the set up carefully but can't see TV Guide at the end of it, follow these simple steps:

- 1 Check and make a note of which TV channel you use for watching Sky digital TV.
- 2 Press **tv** on your remote.
- 3 Hold down **select** and the  **green** button together until the red light on your remote blinks twice (this is after about 2 seconds).
- 4 Key in the channel number your TV uses for watching Sky digital TV and press **select** and hold for **2 seconds**. The red light blinks, meaning the remote settings are made properly.

23 Alternative set up

If your TV's brand isn't listed on **page 77**, you can try an alternative set up. This involves programming your remote to the TV's specific model code instead of the brand code, as follows:

- 1 First, you need to check the model code for your TV; press **interactive**, press **down** then select **Sky Customer Service**. Select **Programme Your Remote** and follow the relevant options until you get to the model code for your model number. Make a note of the code.
- 2 Point the remote away from the TV and Sky+HD box and press the **tv** button.
- 3 Press and hold the **select** and  **red** buttons together until the red light blinks twice.
- 4 Enter the **model code**.
- 5 Press **Sky** to complete the set up.
- 6 Now check the settings; point the remote at the Sky+HD box and press **tv** then number **3**. You should now be able to see a terrestrial TV channel.

If you have tried these options and still can't use your Sky+HD remote with your TV, call Sky Customer Service on the number provided in the **Terms & Conditions** document you received with your Sky+HD box.

24 Replacing the batteries

Your remote runs on AA batteries (MN1500, LR6 or UM-3). When it's time to replace them, Sky Guide gives you a warning message and a low battery symbol appears in the banner.

Take the empty batteries out straight away and replace both batteries at the same time.



Please don't put old batteries in the everyday household rubbish. They should be taken to a special environmentally friendly collection point.

Replace the batteries as follows:

- 1 Remove the battery cover by pushing up the catch and sliding the cover away.
- 2 Carefully remove the old batteries.
- 3 Put the new batteries in, matching the marks + and -.
- 4 Put the cover back on, sliding the top part in and making sure the catch clicks into place.
- 5 If you left your remote without charged batteries for longer than 10 minutes, reset your remote to work with your TV. See **Setting up and resetting your remote (page 77)** for details.



Replace batteries as soon as they are empty